



GOVERNANCE / COMPLIANCE

MI / KPI KPI Dashboard MI Activity Status MI Performance Dashboard

CONTROL / ACCOUNTING A Cash Outflow C Pro-active Actioning V Actual Vs. Plan V Action List Check

INTERFACING PROCESSES Infrastructure & Internal Environment, Information Technology and Communications, Growth & Development, HR Management, Marketing & Sales, Management Analysis & Improvement, Management Responsibility, Process Management, Document Management, BP97 Procurement, Management Analysis & Improvement

SUPPORTING DOCUMENTS Business Plan, Strategy, Office Management Requirements, Internal Environment Strategy, Risk Plan In BP, Emergency Response Plan, OMS, Requirements List, Customer Charter, Marketing Plan, Quality Management Policy, Compliance Register and Documentation, Process Manual, Risk Management Plan, Financial Plan, Directive Compliances, Policy Compliances, Statutory Compliances, Business Model, Dashboard, Outcomes List, Performance Profile, Management Action List, Audited Financials, Annual Report

KEY Main Activities, Role Changer, Process Step, Decision, One Of Many, Differentiator, Event, Interfacing Process, Document, Human Interface, Group, Process Owner, Customer, Electronic Interface, Phone, e-mail, Meeting, Quality Control, Control, Check, Accounting Point, Timer, Process End